

Sanjel Corporation Secures Intellectual Property with Brava![®]

Vertical Industry

- Oil & Gas

Functional Areas

- Engineering
- R&D
- Operations

Company Facts

- The largest privately owned oilfield service company in Canada

Challenge

- Access sensitive documents in a controlled and secure environment

Brava Solution

- Restricted viewing, downloading and printing helps keep intellectual property secure
- Eliminates need for multiple software applications
- Saves time by allowing users access to documents right from their desks

Oil and gas companies leverage experience and knowledge to develop innovative oilfield solutions. Their technical teams create new products, processes and blend recipes to optimize treatments and maximize productivity. For Sanjel Corporation, an international oilfield service company, their proprietary material represents decades of research and work and is the heart of their business.

Protecting Sensitive and Proprietary Information

As a part of doing business, Sanjel personnel review lab documents containing proprietary information including product manuals and blend recipes. The company struggled with how to give their authorized users access to these key documents while minimizing the risk of intellectual property being photocopied, misplaced or potentially sold to a competitor.

Chris Gaine, Sanjel's Coordinator of Application and Development, explained, "The documents our lab creates contain very sensitive information and we don't want it getting out. Users would check these documents out, but then they could take them right to the photocopier. Paper just isn't secure."

Secure Access Through Brava and Open Text[®] Livelink[®] ECM

Sanjel implemented Open Text[®] Livelink[®] ECM to manage their documents, adding Brava![®] Enterprise by Informative Graphics Corp. as the viewing solution. Brava supports virtually any file type in a single, simple interface. With Brava, documents can be viewed and annotated but cannot be downloaded or printed from the Open Text repository without sufficient user permissions.

Gaine's IT project team imported all company documents into Livelink and secured them through Brava's extended Livelink permissions set. Now, without leaving their desks, Sanjel personnel can browse to the document they need in Livelink and view it with Brava's simple interface. Brava restricts unauthorized users from printing, modifying, downloading or removing the intellectual property from Livelink. Brava even prevents capturing information through the print screen command.

Summary

Sanjel now has greater confidence that their intellectual property is protected. Chosen for its ease of use and security, Brava for Livelink ECM has given Sanjel a secure way for authorized users to access information while maintaining complete document security.

